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AN ANALYTICAL STUDY ON THE EFFECTIVENESS OF ZOHO BASED PAYROLL SYSTEM AT NETAXIS IT SOLUTIONS PRIVATE LIMITED, CHENNAI

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ABSTRACT

In the contemporary business environment, organizations increasingly rely on digital and cloud-based systems to manage critical human resource functions. Payroll management is one of the most sensitive and essential HR activities, as it directly influences employee satisfaction, motivation, and trust towards the organization. An effective payroll system ensures accurate salary computation, timely disbursement, transparency, and statutory compliance. This study focuses on analyzing the effectiveness of the Zoho-Based Payroll System implemented at Netaxis IT Solutions (P) Limited, Chennai. The research examines various dimensions such as ease of use, accuracy, time efficiency, statutory compliance, and employee satisfaction. Primary data were collected from employees using a structured questionnaire, and secondary data were collected from journals, books , and company records .Statistical tools such as percentage analysis, weighted average, and mean score were used for data interpretation. The study reveals that Zoho Payroll significantly reduces manual errors, improves payroll processing efficiency, and enhances employee satisfaction. The research concludes that Zoho Payroll is an efficient and reliable payroll system that supports modern HR operations.

Keywords: *Zoho Payroll1[l,] Payroll[2] Automation[3], HR Technology[4], Employee Satisfaction[5], Statutory Compliance[6]*